

Employees: Survey Report Summary by Question

Tacoma Downtown Parking		
I am a		
Answer Options	Response Percent	Response Count
Downtown business owner / operator	2.4%	6
Downtown property owner	1.2%	3
Downtown resident	6.4%	16
Other downtown employer	0.4%	1
Downtown employee	100.0%	251
Shop / dine in downtown	16.3%	41
Other (please specify)	3.6%	9
<i>answered question</i>		251
<i>skipped question</i>		0

Number	Other (please specify)
1	banking, business meetings, use of the parks
2	community agitator
3	Also run the Tacoma Visitor Center
4	Non profit manager
5	BIA Manager
6	wife who i ride-share with also works downtown
7	various happy hour
8	Occasionally we take our kids to the Tacoma kids museum
9	Student

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Tacoma Downtown Parking		
1. (a) When you travel downtown, where do you park most often?		
Answer Options	Response Percent	Response Count
On-street	42.2%	86
Public garage / lot	19.6%	40
Private off-street lot / garage	27.0%	55
Reserved space	19.1%	39
Other (please specify)	11.8%	24
<i>answered question</i>		204
<i>skipped question</i>		47

Number	Other (please specify)
1	I most frequently bus, bike, or walk
2	Tacoma Dome Park and Ride
3	home, in condo building
4	I live and work downtown, so I walk (and ride the Link) to work
5	I usually take the bus; otherwise, on-street
6	company employee parking
7	alley behind office (court d)
8	Alley way
9	have to ride the bus because i have no seniority
10	Ride Share
11	Court D behind Multicare business office
12	alley
13	If not during weekday work hours, we park on-street
14	behind Fawcett building
15	street if someone is in my place
16	I park on the street with a handicapped placard
17	Hidden' free parking areas. VERY exclusive and hard to find...
18	alley

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19	parking garage across from tacoma dome
20	tacoma dome station
21	I usually commute from Seattle to Tacom via Sound Transit (route 594)
22	DON'T USUALLY COME DOWNTOWN OTHER THAN FOR WORK
23	@ 13TH AND COMMERCE
24	I ride the bus.

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Tacoma Downtown Parking		
1. (b) Where do your employees park most often?		
Answer Options	Response Percent	Response Count
On-street	48.9%	85
Public garage / lot	25.3%	44
Private off-street lot / garage	37.4%	65
Reserved space	14.9%	26
Not sure	11.5%	20
Other (please specify)	7.5%	13
<i>answered question</i>		174
<i>skipped question</i>		77

Number	Other (please specify)
1	use public transit, or freighthouse square free parking riding the lightrail to work.
2	no car, bike or ride bus!
3	2 of our employees take the bus
4	n/a
5	and on the street
6	NA
7	mixture of public/private lots and street/alley parking
8	some in bldg garage, others in parking lots, others on street
9	some on-street, some in lots
10	in alley behind building
11	I usually take the bus
12	and street parking
13	alley

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Tacoma Downtown Parking		
1. (c) Where do your customers park most often?		
Answer Options	Response Percent	Response Count
On-street	74.9%	134
Public garage / lot	14.5%	26
Private off-street lot / garage	9.5%	17
Reserved space	10.6%	19
Not sure	12.8%	23
Other (please specify)	3.4%	6
<i>answered question</i>		179
<i>skipped question</i>		72

Number	Other (please specify)
1	Valet Service in our lot
2	combination of street, public & private lots
3	n/a
4	we have seldom outside visits
5	HARDLY ANY PARKING... EVEN OUR GARAGE @ 13TH & COMMERCE HAS VERY LIMITED SPACE DUE TO CON
6	N/A

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Tacoma Downtown Parking		
2. What do you estimate is the average length of time your customer parks in the downtown on a typical visit / trip?		
Answer Options	Response Percent	Response Count
1 - 2 hours	48.1%	88
2 - 4 hours	26.8%	49
4 - 6 hours	4.4%	8
6 - 8+ hours	7.7%	14
No pattern	6.0%	11
Not sure	11.5%	21
<i>answered question</i>		183
<i>skipped question</i>		68

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Tacoma Downtown Parking												
3. How would you rate current downtown parking congestion on a scale of 1 to 10, with 1 being not congested to 10 being highly congested?												
Answer Options	1 Not congested	2	3	4	5	6	7	8	9	10 Highly congested	Rating Average	Response Count
(check one)	1	3	13	7	7	19	27	39	25	59	1	200
											<i>answered question</i>	200
											<i>skipped question</i>	51

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Tacoma Downtown Parking		
4. How well are the current time limits working in the downtown core? Do the time limits help alleviate parking congestion?		
Answer Options	Response Percent	Response Count
Working well	6.6%	13
Working somewhat	33.2%	65
Not working	40.8%	80
Not sure	20.4%	40
<i>answered question</i>		196
<i>skipped question</i>		55

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Tacoma Downtown Parking	
5. Have you observed any problems with Tacoma's current downtown parking system? (Please describe)	
Answer Options	Response Count
	119
<i>answered question</i>	119
<i>skipped question</i>	132

Number	Response Text
1	Too many 1 hour limit spots. We need time unlimited parking - paid or not.
2	The parking downtown is limited and the price to park is very high. Garages are not improved but month
3	yes, i find that many business owners and residents downtown play a cat and mouse game with the par
4	There are a lot of businesses without any access to nearby street parking
5	BID construction areas evaporated most free parking
6	Employees of Downtown businesses have few options other than Paid Parking or fines. The cost of paid p
7	During large events in the Convention Center parking is more difficult.
8	Afriad we may lose sites that help staff find paid parking such as on Broadway through William Rileyu
9	Too much of it is free. We must incentive non-single occupancy drivers and get more people walking to
10	Inadequate enforcement still allows a lot of chain parking
11	Not enough off-street parking garages for monthly parking.
12	Parking needed for UWT and SOTA - they use a quite a bit of parking during school season.
13	Parking is disappearing due to construction.
14	In areas with one hour parking, which, of course, can be half a block from 2 hour parking areas, you don
15	There are not enough private lots that are inexpensive. It is easier to pay a parking ticket that to pay \$1
16	- Time limits are not enforced strictly enough□□- 30 min and 2 hr zones aren't effectively or strategically
17	It's mind boggling why downtown Tacoma doesn't have Paid on-street parking. Seattle, Portland, Spokal
18	There are 1-hour spots in front of many restaurants where it can take longer than an hour to eat/drink/b
19	price of parking garages creates a hardship for employees
20	Yes, I think parking issues are taking too much priority over Tacoma's future economic development. Cur
21	No
22	Easy to rotate parking spots

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23	Tacoma's parking is a free-for-all because the city hasn't come out of the dark ages and implemented a pa
24	allowed times are a bit too short
25	not enough free parking close to restuarants I want to dine at for lunch. Often pick restaurants outside o
26	Yes, not enough free one and two hour parking spots - it is very difficult to find parking if you want to go
27	Many times, a meeting is not over in an hour. Parking tickets are issued promptly, yet meeting attendee
28	How are you supposed to be this supposed modern metropolitan city drawing people to the downtown co
29	Pockets of "no enforcement" creates de facto all day parking spots.
30	Total mockery of the two-block rule when moving car. People know where the seams of the ticketing rou
31	As a resident, we don't have enough reserved parking spots, or any type of permitting, so we are forced
32	Too many 15 minute spots
33	People moving cars to take advantage of "free parking." Parking enforcement personnel driving around in
34	Yes. It is nearly impossible to park at the downtown Tacoma YMCA.
35	No.
36	Occsionaly I will see a car in a parking spot all day and it never gets ticketed, the other thing I have noti
37	There are very few opportunities to park for over an hour, within walking distance to downtown business
38	Saturdays are not being monitored as far as parking goes in the Theatre district. Which is the days most
39	What work day consists of only 2 hours?
40	Not enough parking
41	I have been lucky to have prkg available to me on Court D because I start wrk at 7 am; If that prkg goes
42	Not enough assigned places to park located close to the businesses
43	Not enough parking on the street. I know of several people who move there cars many times a day to a
44	For many who come to our bldg, we can have mtgs here, leave, come back, on and off during the day. T
45	For the amount of traffic we have and the limit of surface parking, it would pay greatly to have several hi
46	There is not enough angle parking to double the parking space. It seems to me there are many streets t
47	There is not enough on street parking. There are also too many areas that there are no parking signs.
48	There's very little parking opportunity in ratio to population.
49	to many cars not enough spaces. many buisness might lease space for their employees or offer benefits
50	not enough of it, stucture all old and in need of restructuring or revamping.
51	the problem is the 2 hour parking time limit. And then when you get chalked and move in the same bloc
52	Not enough parking for employees. buses take too long.
53	Too frequent ticketing.
54	Yes; because we have inadequate space allotted in private lots, many of our employees must park on-str
55	I see many people parking and moving their car as the reserved parking is to far away from where they p
56	Full lots and no where to park. I've stopped eating lunch downtown as nowhere to park.
57	time limits don't work on fawcett ave, limited employee parking means you have to go move your car eve
58	yes, there are never enough spots for all the employees .

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59	We are on the outskirts of downtown and just make the "downtown grid". As an employer, we provide 9
60	More businesses, more people, but not enough free parking
61	I do not come to Tacoma in the evening's or weekends. There is never anywhere to park so I would rath
62	There is not enough parking for downtown employees. Public transportation options need to be expanded
63	Too many parking tickets
64	Not enough parking for the buildings emp. I park 2 blocks down because of the parking issue.
65	Not being able to find a place to park when trying to use restaurants in the area
66	Employees with handicap tags take up the timed parking all day, without repercussion, because the law a
67	There are never any open slots in the pay parking lot. I am not allotted a parking spot from employer so
68	Yes, employees play here they come...move your car. Non-employees park in our spots and then we hav
69	Not enough open parking spaces (no time limit) for residents. No passes for residents for parking during
70	We are in the area of the convention center. When there is an event, the parking for those of us who ha
71	Not enough reasonably priced parking. Everything is too expensive or full because the price is good. Jus
72	Not enough parking available, the few lots available are way too expensive
73	Yes, there is not adequate parking! Rates for parking lots are extreme. Handicapped parking violators (
74	Not enough, and what is available is extremely overpriced for the salaries of this area.
75	I have noticed that people who park illegally are not consistently being ticketed.
76	It's like we are trying to have too much in one small area in downtown, like on Pacific Ave. The parking a
77	We have a one hour parking spot in front of our office and one of our employees, who has a handicap
78	There is none! There are very few public/free garages and the ones that we do have are always full after
79	Chain parking. Non-handicapped using handicapped permits.
80	Inconsistent time frames, some are 1 hr, and some are 2 hrs. There are signs that look old, and unsure
81	I despise having to pay for parking. The reality is Tacoma is not as crowded as Seattle. There simply ar
82	Just the obvious not enough parking.
83	90% of the businesses do not have their own parking, and it is so EXPENSIVE to park down here. We w
84	So many employees who live close to the area and prefer to drive, yet not enough affordable parking ava
85	NOT ENOUGH PARKING AT ALL AND TOO MANY PLACES THAT ARE RESTRICTED WHEN YOU NEED TO P
86	For residents it is hard to find parking during the day.
87	For someone like myself that has a later morning shift (9am) there is never any parking. I could pay \$15
88	Employees such as myself have no where to park. There is a limit to most street parking, which does he
89	There are people who park, get tickets and then just stay in the same spot they do not move and do not
90	There is no parking available and if there is parking it is an outrageous amount.
91	Businesses have very little space for designated parking. It forces people to park either on the side street
92	Yes, it's very hard for us employees to find parking that is free for the time we are at work.
93	Yes, there needs to be more free public parking without timelimits for people who work 8 hours a day.
94	Not enough paid daily parking places to park near where I work. they have all turned into Reserved park

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95	Yes, there isn't any inexpensive available parking, and for the lots, they are not only expensive, there are
96	To expensive
97	Yes, I think that it is obscured that an employee who works downtown, is either forced to pay for parking,
98	yes, when we do park on the 2 hr parking, we still get tickets , even if we were parked for an hour.
99	I have received 5 parking tickets since working down here, I almost cannot afford to work here
100	There isn't enough parking on the Thea Foss waterway, particularly right around the Museum of Glass. V
101	Since handicapped get ALL DAY privledges to park in one spot, most street parking is taken up leaving no
102	WE ONLY HAVE 30 MIN ALLOWABLE PRKG BY OUR OFFICE @ 13TH & BROADWAY. THESE SPACES ARE
103	Several people abuse handicap placcard parking, several people run out every hour and move their vehic
104	I wish I could park closer to our office in the United Way building. If there was an emergency at home, I
105	The limits are insane, too many tickets issued, there is not enough parking. Many of us refuse to shop in
106	There is not enough parking for the customers much alone employees. Having to pay to park every day f
107	Not enough parking.
108	Free parking too far away, too close of spots, does not feel safe and not enough of it. Close parking too e
109	Always full. Hard to stop at some stores.
110	Parking on Pacific Ave. during rush hours 4-6 p.m.
111	Not enough parking available!!!
112	Pot hole
113	Keep it free, but with time limits (on-street).
114	If people aren't forced to pay, they just move their car around. Parking meters are needed.
115	No meters, better roads, more free parking. Perhaps a centrally located bigger parking space.
116	Yes, parking should be provided for people walking downtown or shopping downtown.
117	Not enough parking.
118	Downtown employees are starting to have to pay for parking; for a lot of people that's unaffordable. Pier
119	Not enough, especially with streets under construction.

Employees: Survey Report Summary by Question

Tacoma Downtown Parking		
6. Beyond the current time limits, what other methods should Tacoma use to lessen parking congestion in the downtown? <input type="checkbox"/>		
Answer Options	Response Percent	Response Count
Extend time limit area	33.3%	65
More off-street parking	66.7%	130
More enforcement	12.8%	25
Increase parking fines	7.7%	15
Modify current time limits	23.1%	45
Paid on-street parking	31.8%	62
Promote non-auto travel	31.3%	61
Other (please specify)	15.4%	30
<i>answered question</i>		195
<i>skipped question</i>		56

Number	Other (please specify)
1	Make the parking lots currently more affordable. This would encourage people to use them.
2	free zone on public transit, like in seattle.
3	Future light rail to be "in traffic" - the thing adds to traffic
4	Open another reserve parking lot for business employees that is affordable.
5	better bike lanes, build streetcar network connecting neighborhoods to Link
6	Extend enforcement beyond M-F 9-5, I see many drivers disregard parking signage knowing nothing is enforce
7	More angled parking to increase # of spots.
8	Off-street, hourly, paid parking 13th and Market
9	Have governments get off-street parking or alternative transportation for employees
10	Free parking for visitors
11	More parking garages.
12	more lots/garages close to businesses
13	bus route straight from 512 park n ride to downtown
14	Remove time limits
15	Frequent shuttles from free/reasonably priced parking lots/structures

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16	Stop building buildings in the only parking lots
17	We need a crosswalk-folks go too fast on Fawcett St.
18	Deveolop parking passes for downtown residents
19	Build affordable parking, instead of condo's
20	Bring back the Red Downtown Connector buses. Not everyone can walk up/down the hills from the train and i
21	open more lots for free parking
22	Reduce parking garage fees
23	make the fee for parking in a lot/garage more affordable
24	MORE CONVIENT FREE PARKING OPTIONS
25	More free parking
26	more parking areas
27	build another parking garage at the Tacoma Dome
28	designate handicapped parking spots
29	Run the trolley more often to more places; MORE BUSSES!!!
30	Add spaces at Dome Station and put a free garage at the Theatre end of the Link.

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Tacoma Downtown Parking	
7. Are you aware of another city that Tacoma could use as a model for parking solutions?	
Answer Options	Response Count
	60
<i>answered question</i>	60
<i>skipped question</i>	191

Number	Response Text
1	Seattle, Portland
2	no
3	only one... the lost city of Atlantis
4	Portland, Seattle
5	Just about any modern city has come to the realization that they need a paid parking system in their dow
6	no
7	Copenhagen-
8	Portland
9	Portland
10	No.
11	Pasadena <input type="checkbox"/> <input type="checkbox"/> Portland
12	Portland, definitely. Tacoma is 5 largest cities in the NW (WA, OR, ID). Emulating Portland is not a bad
13	Consider Portland or Olympia's downtown street parking scheme. Pricing and time limits are scaled accor
14	Portland - Street Cars!
15	Portland
16	Portland! Better Transit!
17	Portland, Olympia, Seattle
18	Renton?
19	Portland OR
20	Seattle or anywhere else in the world that happens to have a PARKING METER!!!!!! Get in the now, peop
21	San Diego, Ca, has a great mix of street parking and plentiful paid garages. Garages spread throughout d
22	Portland, Seattle

Employees: Survey Report Summary by Question

23	Seattle, Portland
24	No.
25	Portland
26	no
27	Seattle
28	Downtown San Diego
29	seattle with their parking garages
30	San Jose, CA
31	unaware
32	The State of Utah. Implement a 4 day work week and that would alleviate the number of city/state employees
33	No.
34	It's clearly an issue for all cities; perhaps a look toward some of the very creative solutions currently in use
35	Seattle has many parking garages and lots within walking distance of most buildings.
36	no
37	no
38	No
39	no
40	Seattle parking zones for residents.
41	n/a
42	Belltown
43	Portland Oregon
44	no
45	Portland, OR.
46	no
47	Seattle
48	no
49	no
50	not sure
51	seattle
52	Portland, OR has a good public transportation system which certainly helps the parking situation. Fewer
53	no
54	Downtown Los Angeles
55	New York
56	No.
57	Seattle.
58	Portland.

Employees: Survey Report Summary by Question

59	No
60	No, but not Seattle!

Employees: Survey Report Summary by Question

Tacoma Downtown Parking	
8. Can you suggest any further parking solutions for the downtown?	
Answer Options	Response Count
	71
<i>answered question</i>	71
<i>skipped question</i>	180

Number	Response Text
1	More angled parking.
2	As a homeowner in the downtown area, it would be nice to have a section of street parking, permit only,
3	yes
4	Downtown employers should have designated parking for their employees that need to be downtown all
5	Seattle's ticket meters with stickers
6	more free transit in the core. Better streets for multi-modal use to encourage walking, biking, etc.
7	Pay stations.
8	bicycle lanes very desperately needed
9	At least make the 1 hour, 2 hour (specifically Broadway - 9th-7th) fair. <input type="checkbox"/> <input type="checkbox"/> Paid on-street parking would
10	Pave the crosswalks
11	Have a clear and concise Downtown parking map of both private off-street parking lots as well as street
12	Please build streetcars so downtown workers can leave their cars at home! Low-cost streetcars should co
13	Two Things: <input type="checkbox"/> <input type="checkbox"/> - Remove the off-street parking requirements and allow builders to build parking spaces
14	street cars/ light rail
15	Promote public transportation.
16	Better parking options outside of the core for employees.
17	The city needs an integrated system.
18	UW Parking Garage, Bigger Tacoma Dome Garage
19	Paystation parking methods.
20	Less surface parking/more mixed use buildings <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Make it safe + an attractive option for those who
21	Leave the city council out of the decision making process if we want it to happen this decade. <input type="checkbox"/> <input type="checkbox"/> The ci
22	Paid parking is pointless if there aren't patrols to enforce their use. More patrols or shorter routes.

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23	Permits for residents to park in designated areas on street.
24	More light rail, more parking garages spread throughout downtown (especially in the theatre district), me
25	No
26	No.
27	Denver has implemented a number of downtown transit and parking options over the past 20 years, and
28	Make times longer to park,provide more free garages.
29	More parking garages
30	I don't live in this area, so I can't address this issue, but I would be interested in better transit from Aubu
31	valet/shuttles for cars parked off site that employees can feel safe to/from their vehicles that are parked
32	High-rise pay parking garages.
33	More angle parking with paid on-street parking
34	extending the light rail to include travel to and from destination parking lots/garages
35	Add parking garages for the public to use and charge by hourly rates. Have more street cars that go thro
36	build onto or new garages that will hold more volume
37	less apartments and more parking. And longer time limits for street parking
38	No.
39	More parking garages. I see that most are full if you have an appt. and come into the city after 7:30am.
40	Build more parking garages
41	build parking garages
42	See above #5
43	It is unfair that we have to pay to have a place to park. We HAVE to work and this puts a lot of extra bur
44	More thought in business areas as to where all the employees will park. Making the time limit shorter wi
45	Just more affordable parking. Non-auto parking is not always an option. As it is when I do take the bus it
46	n/a
47	Bring back the Red Downtown Connector buses. Not everyone can walk up/down the hills from the train
48	I feel we should have more street parking where you don't charge a person. Another suggestion is to bui
49	four hour parking instead of two, just less expensive parking, don't put in meeters,
50	Roof-top parking, perhaps some select streets have longer parking limits, covert old non-used buidlings t
51	More Link locations.
52	Just don't take away the street parking. I pay tolls for the Narrows bridge everyday and can't afford to pa
53	Lower costs so people can afford to come to work.
54	MORE FREE PARKING OPTIONS THAT ARE CONVIENT TO WHERE WE WORK. THE LINK IS A PAIN AND
55	Perhaps there should be designated parking areas for downtown employees only...
56	I suggest less expensive parking lots, less restrictions on parking times, and creating more lots.
57	It would be nice if the streets not so close to business were unlimited free..ie. fawcett street.
58	Offer more affordable paid parking and more free parking

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59	More parking garages
60	none
61	more bus lines to cover more member access <input type="checkbox"/> <input type="checkbox"/> cheaper bus fares
62	how about free parking
63	Aside from creating a more approachable and convenient public transportation system, more parking lots
64	more parking garages and that are affordable.
65	MORE PRKG GARAGES. TACOMA BUSINESSES ARE EXPANDING - WHICH IS GOOD, BUT PARKING HAS
66	While the current parking monitors are doing a wonderful job, it doesn't seem there is enough of them to
67	Make signage more clear
68	Free parking.
69	Add additional monthly / hourly parking!
70	No
71	Alternative schedules 4/10 for offices; more telecommuting.

Employees: Survey Report Summary by Question

Tacoma Downtown Parking		
Would you like to continue receiving updates on downtown parking?		
Answer Options	Response Percent	Response Count
Yes (please provide the contact information requested)	36.8%	67
No	63.2%	115
<i>answered question</i>		182
<i>skipped question</i>		69